

*A notice to customers who use
electrically operated*

LIFE-SUPPORT EQUIPMENT

If any member of your household depends on electrically operated life-support equipment, please let us know by calling **1-800-662-3115**. Jersey Central Power & Light (JCP&L) will send you a form that must be completed and signed by your physician every year to verify that you have life-support equipment.

When we receive your completed form, we will add your name to our critical care list. The list will be used during a power outage to contact all critical care customers by telephone if the outage may affect their electric service for more than 24 hours. In addition, the list will be provided to county and municipal Offices of Emergency Management.

There is no charge for this service.

As the spring thunderstorm season approaches, it's also important that life-support customers have a contingency plan, such as a battery backup.

If you have any questions about our Critical Customer Care Program, or to sign up, please call **1-800-662-3115**.

